



# Dynamite Young Inspection Report

## Relaxed Performance – Snow White

**Date:** Friday 2nd January

**Venue:** Theatre Royal Portsmouth

**Website:** <https://www.newtheatreroyal.com/>

**Young Inspectors:** Sam, Abbie, Joanne and Emma

**Support Staff:** Michelle and Saarah

## Overview

Dynamite attended the relaxed performance of *Snow White* at the Theatre Royal Portsmouth. Relaxed performances are adapted to be more accessible for people with autism, sensory sensitivities, or learning disabilities. Adjustments included quieter sound levels, reduced lighting effects, and lights remaining on in the auditorium.

The visit was very positive overall, with Young Inspectors feeling welcomed, comfortable, and able to fully enjoy the performance.

## Website & Information

- The website was user-friendly and easy to navigate.
- Clear information was available ahead of the visit.
- The FAQs section was particularly helpful, allowing visitors to prepare in advance and reduce anxiety before attending.

## Accessibility

- A wheelchair entrance sign was present but only visible from one direction.
  - We had to go inside to ask how to gain entry.
  - Additional signage from more directions would be helpful.
- The relaxed performance was thoughtfully delivered.
  - Lighting and noise levels were well managed.
  - The cast coming on stage at the beginning to explain the characters was a positive and well-received feature.
  - Characters warning the audience about the ghost helped reduce anxiety.
- Wheelchair access in the stalls was slightly limited.
  - Manoeuvring into the wheelchair space felt a little anxious due to concerns about accidentally rolling over other people's feet.

## Toilet Facilities

- The disabled and baby-changing toilet was easy to access.
- The emergency cord was correctly placed.
- Both a hand dryer and paper towels were available, which is very beneficial for people with sensory sensitivities.

## Seating

- Seating was very comfortable with ample leg room and an excellent view of the stage.

*"I found the seating to be excellent – there was more leg room than there was in the Kings Theatre."*

— Emma

## Staff

- Staff were friendly, approachable, and very helpful.
- They showed good understanding of relaxed performances and individual needs.

- Staff support helped everyone feel welcomed and comfortable.

*“I did call for additional information regarding wheelchair access, and they were extremely helpful.”*

## **Safety & Surroundings**

- The theatre felt welcoming, calm, and well organised.
- The venue is a smaller space, which felt very comfortable and less overwhelming.
- Exits were clearly marked, and staff were visible throughout.

*“The venue was really lovely. The staff were very kind and friendly.”*

— **Sam**

## **Fun & Enjoyment**

- The show was described as amazing, colourful, great fun, and very engaging.
- Young Inspectors enjoyed singing along and shouting out.
- The relaxed atmosphere helped everyone feel included and part of the performance.

## **Overall Feedback**

The relaxed performance of *Snow White* at the Theatre Royal Portsmouth was extremely positive. Young Inspectors shared that this is one of their favourite theatres due to its smaller size, beautiful interior, and excellent leg room. The thoughtful adjustments, welcoming staff, and engaging performance made this an enjoyable and accessible experience for everyone.

